Mansion Policies and Safety Guidelines

For your safety, all visitors must adhere to the following procedures while inside the mansion:

- Advance, timed reservations are required for entry.
- Follow the one-way routes displayed on this map.
- We invite visitors who need an accessible path to follow alternate routes at their own discretion.
- Refrain from touching objects, leaning on walls and columns, and placing items on surfaces.
- Visitors must wear face masks at all times.
- There is no coat check available. The following items are not permitted in the mansion:
  - Strollers
  - Large bags and picnic baskets
  - Liquids and water bottles
  - Food
  - Umbrellas
- All visitors are required to maintain appropriate social distancing of at least 6 feet.
- Each mansion room has a 3 person capacity.

Download Hillwood’s dynamic mobile app by scanning the QR code on your smartphone device.
Hillwood Policies and Safety Guidelines

Hillwood is committed to continuing Marjorie Merriweather Post’s legacy by ensuring that each and every visitor has the best possible experience while on the estate. Although your visit may look a bit different during the ongoing pandemic, our commitment to this legacy remains unchanged.

Included below are both longstanding visitation policies and newer guidelines to ensure your health and safety at Hillwood. If you have any questions about your visit or these policies, our visitor services team is happy to assist you by phone at 202.686.5807 or by email at info@hillwoodmuseum.org.

Face Masks
Face masks are required for admission to the estate and must be worn for the entirety of your visit. They are required in both interior and exterior spaces. Hillwood is unable to provide masks for visitors.

Sanitation and Restrooms
Sanitation stations are available throughout the estate. Restrooms are available in the visitor center.

Social Distancing
For your safety, all staff, volunteers, and visitors must stay at least six feet away from one another at all times. Please limit the number of people in any space, and adhere to posted social distancing regulations.

Photo Policy
We invite you to remember your visit with informal, non-professional photography. If you are interested in formal photography or intend on using a photographer, please contact our visitor services department. Please note that photography is allowed for personal use only.

Smoking
Hillwood is a smoke-free campus. No smoking or vaping is allowed anywhere on the estate.

Picnic Policy
Visitors may bring food and non-alcoholic beverages for picnics in the gardens. At this time, we are unable to provide picnic blankets for loan, but we invite you to bring your own. No picnic furniture, toys, or lawn games are permitted on the estate. Merriweather To Go is available 11 a.m.-3 p.m.

Dog Policy
For the safety of our visitors and conservation of our grounds, pets are not permitted at Hillwood, with the exception of Sunday morning dog walks for members. Service animals are happily permitted on the estate at any time.

One-Way Routes
For the safety of our staff and visitors, please consult the visitor flow maps while you explore the gardens and mansion.

Visiting With Children
Hillwood welcomes children of all ages! Please ensure that children are accompanied throughout the estate and do not run, climb on rocks, or stray from the paths. In the gardens, please do not pick up flowers, plants, or stones. No wading, swimming, or playing is allowed in the water features.